Making the CarePoint Resident System right for you

Scaleable solutions for your senior living community
Creating a safer environment

CarePoint is a powerful, integrated, easy-to-use Resident Safety System that well over a thousand Senior Living Communities are using today to keep their residents safe.

Designed for flexibility and convenience, the CarePoint system allows you to design a custom solution tailored to your organization’s needs – with options including records management, controlled access, wander management, smoke detection alerts and more. As your community changes or grows, the system can easily be modified to accommodate your evolving needs.
CarePoint is powered by the SmartCare software that oversees and processes a multitude of functions with speed and precision. The system employs a network “backbone” to provide call coverage over an entire community, indoors and out, with multiple wireless receivers and links strategically placed throughout the campus. When help is needed, calls enter the system through a receiver close to the resident, allowing CarePoint to indicate the resident’s general location so staff can respond and provide assistance quickly.

CarePoint System Components

- Central Monitoring Station
- System Backbone
- Personal Help Buttons
- Help Devices
- Door and Window Monitoring
- Resident Check-In
- Additional Protection
- Resident Voice Communication
- Staff Communication
- Controlled Access and Wander Management
Central Monitoring Station

The Central Monitoring Station (CMS) featuring SmartCare Software is the heart of the CarePoint System. It is comprised of components that provide key functions and central control of the CarePoint system. The CMS provides redundant features that help maintain system functionality, and maximize reliability. The CMS receives and dispatches alerts and messages from all devices in the community and also allows caregivers and administrators to customize, monitor, and manage the CarePoint system.

System Backbone

The system backbone can be wireless or wired in series. It provides alarm buffering to ensure alarm delivery. The backbone is supervised, and self checks and reports errors. The backbone can be configured to operate even during power outages.

**Wireless Receiver**
The wireless receiver picks up signals from residents’ help devices and passes them to the Central Monitoring Station to be dispatched to staff.

**Wireless Link**
Wireless Links enable use of a wireless backbone. Placed with each wireless receiver the wireless link sends signals to a host link to pass alarms and data back to the Central Monitoring Station.

Personal Help Buttons

Personal Help Buttons can be assigned to residents, enabling them to signal for help from any location on campus that is covered by the CarePoint System. Both AutoAlert and Slimline personal help buttons are waterproof and can be worn in the bath or shower.

**AutoAlert Personal Help Button**
AutoAlert is a smart pendant-style button that automatically sends an alarm to CarePoint if a fall is detected.

**Slimline Personal Help Button**
The Slimline Personal Help Button is small, and lightweight, to provide maximum comfort and flexibility. Slimline’s attractive design reduces the stigma associated with wearing a Personal Help Button. Slimline can be worn as a pendant with an adjustable neckcord or easily converted to wrist strap wear with a soft, adjustable elastic strap.
Help Devices

All alert devices are wireless and fully supervised. They are simple to configure, relocate and maintain. Each device type uses a reliable communication protocol to ensure that help calls are delivered to the CMS to be paired with resident data, and dispatched to staff.

Help Button with Call Acknowledge
Attractive, low maintenance help notification device is easy for senior to use and complements community décor and is well placed in common areas.

Pull Cord
Pull cord is ideal for bathrooms and bedsides where help is frequently needed. Pull cords may be chosen in two styles and are available either for flush or surface mount.

Outdoor Help button
Fixed help device rated for use outdoor. This allows your community to cover walking paths and exterior community areas

Call Cord with Reset Button
Wireless Nurse Call button with local reset for closed loop response. Call cords are available with 7 or 10 foot cords and are available either for flush or surface mount.

Door and Window Monitoring Devices

Universal Transmitter
A universal transmitter can be used for monitoring doors and windows throughout your community. Philips offers several types of monitors to detect when windows or screens have been opened.

Doorbell Annunciator
A doorbell annunciator can be used to notify staff members that someone is at the door. This can be especially useful for entrances that are locked but not staffed at all times.
Resident Check-in Devices

Check-in devices allow residents to provide notification that they are up and about each day. Staff can also leverage the check-in devices as they complete rounds. When check-in devices are activated, the CarePoint system records a log of that activation, so staff can generate a report to follow up with those who have not yet checked in.

Passive Infrared (PIR) Motion Sensor
Passive check-in device: when movement is detected, a signal is sent to the Central Monitoring Station documenting the activity

Universal Transmitter
The universal transmitter can also be used as a passive check-in device

Check-In Button
Active check-in device: when a resident touches it, a signal is sent to the Central Monitoring Station documenting the activity

Additional Protection

Smoke Detection and Fire System Integration
Universal transmitters may be able to connect to existing smoke detectors in the community to pass alarms though the CarePoint system. Or a Wireless Smoke Detector may be added which is supervised, and includes a built-in sounder, LED status indicator, and wireless transmitter. Additionally, CarePoint can interface with existing fire panels to ensure that notifications from the fire panel are broadcast via the CarePoint system.

Resident Voice Communication

Voice Response Communicator
Based on Lifeline’s proven, senior-designed home communicators, the CarePoint Voice Response Communicator sets a new community voice response standard for resident safety and assessment. In the event of a resident alert, staff can dial the resident’s room from any telephone and the unit will automatically answer the incoming call. Staff can then assess the situation, comfort the resident, and follow community response protocol accordingly. The CarePoint Voice Response Communicator can help to improve alert call response time, and improve operational efficiency.
Staff Communication

Facilitate and optimize staff notifications and communications. Staff are kept informed of all Life Safety events via pager, two way radios or Spectralink wireless telephones.

Staff Pagers
Working throughout your community, alarms and notifications are dispatched according to customizable alert escalations.

CarePoint Staff Communication
Text Radio
Alarms and notifications are displayed on the large LED screen of this two way radio. Staff can coordinate to quickly and efficiently respond to alarms. Features vibrate mode for discrete notifications.

CarePoint Staff Communication
Voice Radio
Alarms and notifications are annunciated over these two way radios. Staff is able to coordinate to respond to alarms quickly and efficiently.

SpectraLink Interface
Integrate SpectraLink phone systems with CarePoint to enable alarms to be viewed through your staff’s spectralink phones.

Controlled Access and Wander Management

The CarePoint resident safety system offers fully-integrated controlled access functionality, as well as wander management capability for those with cognitive impairment. Schedule the accessibility of community doors and selectively restrict access on a by-resident basis, all from the Central Monitoring Station. Know what doors were accessed when, and have the peace of mind that certain doors cannot be accessed by residents or even staff when they shouldn’t be. Wander management is simple as well. Through complete integration, CarePoint leverages patented RoamAlert® technology.