CarePoint

A comprehensive resident safety system customized for your community
CarePoint is a powerful, integrated, easy-to-use Resident Safety System that thousands of Senior Living Communities are using today to keep their residents safe.

As the only senior living solution that goes beyond standard help buttons to include the most widely adopted fall-detection technology of AutoAlert, CarePoint offers added peace of mind for your residents and their families.

Designed for flexibility and reliability, the CarePoint system allows you to design a custom solution tailored to your organization’s needs – with options including records management, controlled access, wander management and smoke detection alerts and more. As your community changes or grows, the system can easily be modified to accommodate your evolving needs.

How it Works

CarePoint is powered by the Central Monitoring System, featuring SmartCare software that oversees and processes a multitude of functions with speed and precision. The system employs a network “backbone” to provide call coverage over an entire community, indoors and out, with multiple wireless receivers and links strategically placed throughout the campus to ensure residents can receive assistance whenever they need it. When help is needed, calls enter the system through a receiver close to the resident, allowing CarePoint to help your staff determine the resident’s general location so they can respond and provide assistance quickly.

The AutoAlert Advantage

When you install our CarePoint with AutoAlert emergency call system, your staff will receive automatic alerts when a resident’s fall is detected by their AutoAlert pendant. Chosen by 250,000 people across America since its introduction in 2010, AutoAlert offers your facility a distinct advantage for crucial times when every second counts. This added layer of protection works automatically to call for help if a fall is detected and the resident is unable to call for help after a fall, allowing your staff to react promptly and helping to reduce long lie times.
Voice Response Communicator
Enables voice contact with a resident after they signal for help allowing staff to quickly assess the urgency of the alarm.

Controlled Access Door
Controlled Access doors can be integrated with CarePoint, which allows you to manage door schedules ensuring that community traffic is managed appropriately throughout the day.

Check-in Button
Check-in devices allow residents to provide notification that they are active. The CarePoint system records a log of that activation, to provide an easily accessible audit trail.

Staff Notification
Ensure alarms are dispatched and responded to quickly and efficiently by selecting the staff notification options that are best for your community. CarePoint offers two-way radios, pagers, and other integrations for staff notification.

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Central Monitoring System
The Central Monitoring Station (CMS) processes alarms and dispatches them according to your customized escalation path. It is the central control of the CarePoint system.

Wander Management
Keep residents with cognitive impairment safe while wearing the smallest, lightest resident ID tag available to ensure comfort and compliance. Selectively restrict door access by resident, from the CMS. Each access event is logged and can be added to management reports.

Help Button with Call Acknowledge
Attractive, low maintenance help notification device can be placed anywhere in the community such as resident apartments or common areas.

Personal Help Buttons
Personal Help Buttons are assigned to residents, enabling them to signal for help from any location on campus that is covered by the CarePoint System. These pendants are waterproof and can be worn in the shower or bath.

AutoAlert
AutoAlert is a smart pendant-style button that automatically sends a message to community staff if it detects a fall.

SlimLine
Slimline can be worn as a pendant with an adjustable neckcord or easily converted to wrist strap wear with a soft, adjustable elastic strap.

Pull Cord
We offer a variety of pull cords, which are ideal for bathrooms.
**Wireless Receiver/Wireless Link**
The wireless receiver picks up signals from residents’ help devices and passes them to the central monitoring station to be dispatched to staff. Wireless Link enables Receivers to communicate with the CMS wirelessly.

**Door Monitoring**
Use one simple device to monitor doors in your community and receive alerts if the door has been opened.

**Outdoor Help Button**
A fixed help device rated for outdoor use allowing your community to cover walking paths and exterior areas of the campus.

**Window Screen Monitors**
Philips offers several solutions to monitor windows for a variety of levels of security. Notification alarms can be initiated when windows or window screens are opened.

**Smoke Detector**
CarePoint can integrate with existing smoke detectors or a community Fire Panel. We also offer Smoke detectors which are supervised, wireless, battery-powered, and include a built-in sounder, LED status indicator, and wireless transmitter.
Why CarePoint?

Maximized Staff Effectiveness & Accountability
- CarePoint allows you to send on-demand notifications to your staff at any time regarding activities, emergencies, evacuations, or any other information you need to communicate quickly.
- The system allows you to schedule one-time and recurring staff reminders associated with items such as medications, doctor appointments, or resident birthdays.
- CarePoint’s remote network stations allow staff to access a resident record, send notifications, schedule reminders or access reports.
- Pagers, email, text and two-way radios enable staff to receive system alerts, notifications, and reminders.

Enhanced Resident Safety
- AutoAlert allows you to enhance your falls management program and is designed to improve recovery response time by automatically calling for help when a resident’s fall is detected.
- CarePoint’s failsafe monitoring and supervision provides optimal performance and protection for your residents.
- SmartCare’s notes feature allows you to alert staff of important resident information, such as medication or allergies.
- Controlled access and wander management solutions can be seamlessly integrated into CarePoint and are designed to meet the specific needs of your community to help keep residents safe.
- Monitor doors by receiving notifications when covered entrance and exits are used.

The Most Intuitive Software in the Industry
- CarePoint’s easy-to-use interface is specifically designed for senior living communities.
- Reports can be customized per resident, device type, time, level of care and more.

System Installation and Support
- Web-based and on-site training is available to provide staff proficiency with the CarePoint system.
- Expert installation, service and 24/7 technical support helps keep your system running at peak performance.

Convenient Device Management
- Run reports to help you keep your system components in good working order by determining which devices need battery replacements and proactively notifies your staff.
- Add and replace devices to your system easily – with just a few clicks of the mouse.
- Expand and enhance your system as your community grows and changes; the flexibility of the CarePoint system allows system expansion where needed.

Our goal is to make sure each resident being monitored by a CarePoint system is safe and cared for quickly. We also aspire to build a solution that gives your community the tools it needs to operate with efficiency and reliability. The CarePoint system can be created with your operations in mind, to provide your staff with the tools they need to help ensure residents’ help calls do not go unanswered.

Discover a new level of intelligent communication for your resident safety program with CarePoint, the comprehensive solution trusted by thousands of senior living communities.