HomeSafe Wireless System
Quick Setup Guide
STEP 1

Learn about your new Lifeline System

- AutoAlert Help Button
- Personal Help Button (pendant)
- Personal Help Button (wristband)

✓ Please unpack these items from the box.
✓ Please follow along in this Quick Setup Guide as your Communicator prompts you through the installation.
All Personal Help Buttons...

- Are waterproof.* They should be worn in the shower and bath.
- Work 24 hours a day, 7 days a week.
- Should be worn at all times.

Only the AutoAlert Help Button...

- the AutoAlert Button provides an added layer of protection by placing a Help Call if a fall is detected** and you can’t push the button.

* Waterproof to IP67 standard. Refer to Instructions for Use.
** AutoAlert will not detect all falls. Refer to the Instructions for Use for details and limitations on fall detection.
STEP 2  Setup your Communicator

- Turn ON the Communicator using the switch on the back.
- Press the flashing, orange Message button when you are ready to continue.
Find a good location

- Place the Communicator in an area of the home where you spend most of your time, such as your bedroom or living room.
- Avoid placing the Communicator next to loud objects, such as the TV, radio or air conditioner.
- After plugging in your Communicator, check the signal strength bars.*

✓ Plug the Communicator into a power outlet.
✓ Choose a power outlet that cannot be turned off by a wall switch.
✓ Press the flashing, orange Message button when you are ready to continue.

* For reliable operation, at least 2 bars should be lit. It may take several minutes for signal strength indication to appear. Call Philips customer service for instruction if fewer than two bars illuminate.
STEP 3  Practice using your Lifeline System

✓ Make sure your Personal Help Button is around your neck.

✓ Press your Personal Help Button that you are already wearing.
✓ Press the help button as you go from room to room.
✓ When you see the light flashing on your help button you will know you have coverage in that room.
✓ Return to the Communicator and press the flashing, orange Message button when you are ready to continue.
STEP 4  Connect to Lifeline

✓ Press your Personal Help Button Button.

✓ Wait while your first call to Lifeline is connected.
Hello, Mrs. Smith. Do you need help?

Talk to Lifeline.
A specially trained Philips Lifeline Personal Response Associate will answer the call and welcome you. If you have any questions, they can answer them for you.

Wear your Help Button at all times

- **Sleep** with your Personal Help Button
- **Bathe** with your Personal Help Button (shower or bath)
- If you have the AutoAlert Help Button it will automatically call for help if it detects a fall.*

Always push your Help Button whenever you need help.

**Note:** Your HomeSafe Wireless System will not work if the wireless network is unavailable.

* AutoAlert will not detect all falls. Refer to the Instructions for Use for details and limitations on fall detection.
Welcome to Philips Lifeline!

We would like to remind you that our Response Center is staffed 24-hours-a-day, 365 days a year by dedicated Lifeline Personal Response Associates whose sole responsibility is your wellbeing. We are confident our services will help provide you with peace of mind, and support your wish for independence.

As a Lifeline subscriber, you should have designated people who have agreed to be “Responders.” These are people whom Lifeline should call in an emergency, when appropriate. Examples include: neighbors, friends, relatives, your current nursing aide, etc. It’s very important that you keep your Responders and their contact information up to date. Remember to contact Lifeline if one of your Responders is no longer able to assist you or if they get a new telephone number.

Enclosed with your system, you will find a copy of Lifeline’s Terms and Conditions. Please take the time to carefully review this document. The first signal we receive from your Lifeline Communicator serves as the customer’s acknowledgement and acceptance of Lifeline’s Terms and Conditions.
Finally, the Communicator and Personal Help Button are the property of Philips Lifeline or your Lifeline Program and must be returned when the service is no longer needed. We encourage you to save the box in which the Lifeline Communicator was shipped to make it easy for you to return.

**Thank you for choosing Philips Lifeline!**

This Quick Setup Guide is to be used in conjunction with the Instructions for Use provided with your system. Be sure to read and follow the safety instructions provided in the Instructions for Use. If you have questions about your HomeSafe Wireless System, please contact Lifeline or your representative at

1-866-757-5772