



PHILIPS

Lifeline

Be there,
even when
you can't
be together

Philips Cares



Having an aging loved one is never easy. But it can be simpler.

You want the best for your aging loved ones – the best life, the best health, the best care. But it can be difficult to balance their needs with the demands of everyday life.

What if there was a better way to connect and coordinate care for an aging loved one? A way to help ease the burden of caregiving – so you can focus on the moments that matter with your loved one and be there for your family?

Introducing **Philips Cares**.

Welcome to a new way of caring for each other.

With Philips Cares you have solutions that help make it easy for you and a care circle of family and friends to communicate and coordinate care – at every point in the aging journey.



Digital caring tools that provide up-to-date information about your loved one's well-being



Trained Care Specialists who are available at the press of a button 24/7/365 – to dispatch the help your loved one needs



Lifeline medical alert systems, trusted by more than 2,500 hospitals, home care services, and senior communities

How the right support can always be there.

Did you know that Philips Lifeline created the first medical alert system? We've always been focused on helping seniors live independently. It's an important part of our legacy – and an inspiration for our future.

Now, we're expanding our focus to support the people who love and care for seniors as well. Philips Cares is our newest solution that makes it easy for families to be there for each other.



Digital caring tools

With Philips Cares, you have tools that help you connect and engage with a care circle of family and friends who actively participate in your loved one's care. Your care circle can easily share notes, updates, and other information. **Each member of your care circle can update their availability so that when your loved one needs help, our Trained Care Specialists know who to call first.**

You can also see the status of your loved one's Philips Lifeline system and manage billing information, if you are the payer.

Trained Care Specialists

With Lifeline, your loved one has direct access to the Philips Response Center – and our Trained Care Specialists – 24 hours a day, 365 days a year.

Before help is ever requested, we can help your loved one develop a personal care plan that identifies the type of help they should receive, depending on the situation. So you can feel confident knowing our Trained Care Specialists are available to connect your loved one with the support they need, at the press of a button.

Philips Lifeline medical alert systems

For more than 45 years, Philips Lifeline medical alert systems have provided the support people need to be there for all the meaningful moments to come. When your loved one wears a Philips Lifeline button, you can have insight into their overall well-being, including how they interact with their service.



Philips Cares comes included with every Lifeline subscription. So we can help give both you and your loved one's peace of mind.

With options for in the home or on the go, there is a Philips Lifeline system to fit every situation.¹ To explore our medical alert systems, visit philipslifeline.com.

We're here to help you find the right solution for your needs. Call **1-855-495-4352** or visit philipslifeline.com today.



It's time to be there for each other.

Since 1974, more than 7.5 million people have counted on Philips Lifeline medical alert systems – and more than 200,000 healthcare professionals have recommended them.

Why?

Because at the press of a button, we enable fast, dependable, around-the-clock access to a Trained Care Specialist based in North America, who can respond quickly and dispatch the help your loved one needs. We'll be there for you with always-on support – and with Philips Cares, we'll provide you and your family with solutions that help you be there for each other.

That's the Philips difference.

- Coordinate care with Philips Cares digital caring tools
- No long-term contracts³ or service cancellation fees
- Options to fit different lifestyles²
- You and your loved one can create a customized personal care plan

We're here to help you find the right option for your family. Call **1-855-495-4352** or visit **philipslifeline.com** today.



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1. Coverage outside the home provided where AT&T wireless network coverage is available. Recharging of the GoSafe pendant is done by the user as needed, when connected to the charger.

2. For cellular service options, a customer phone number is required to enroll. Assumes the location of the communicator is in an area with sufficient access to coverage by the AT&T wireless network.

3. For some service contracts, a three-month stay maybe required.